

Dietetic Services

Effective as at 1 July 2009, WorkSafe Victoria (WorkSafe) will pay up to a maximum amount for the following categories of the service:

Item Number	Service Description	Maximum Payment Rate
D600	Initial Consultation	\$47.70
D602	Standard Consultation	\$38.50

GST

Amounts published have not taken into account that GST may apply to certain services. Where deemed appropriate by WorkSafe, an amount taking into account GST will be added to the listed amount.

Dietitians

Who can provide dietetic services to injured workers?

WorkSafe Victoria (WorkSafe), will only pay for dietetic services by healthcare professionals who are:

✓	Accredited Practicing Dietitians (APD). An APD is a dietitian who has made a commitment to keeping up-to-date and to maintaining high practice standards. The Dietitians Association of Australia (DAA) administers the APD program, supporting and monitoring continuing professional development activity. APDs are bound by the DAA Code of Professional Conduct and Code of Ethics. Only current participants in this program can use the letters 'APD' after their name
✓	registered by WorkSafe to provide dietetic services, and
✓	able to provide evidence of current professional indemnity insurance. Further information on WorkSafe's required level of professional indemnity insurance can be found on WorkSafe's <i>Service Provider Registration Application for Medical and Allied Health Services</i> at worksafe.vic.gov.au/hcpforms

Referral requirements

✓	<p>A medical practitioner must provide a referral for dietetic services prior to commencement of treatment</p> <p>WorkSafe considers dietetics to be a referred service. A referral from a medical practitioner must therefore be provided.</p> <p>Referred services include all approved health services with the exception of medical, chiropractic, physiotherapy, osteopathic, optometry, dental and podiatry services.</p>
✓	<p>Each referral covers a maximum of 10 services</p> <p>Following the provision of 10 services, the injured worker's progress and outcomes should be reviewed by a medical practitioner. If subsequent services are required a further referral must be provided.</p>
X	<p>No referral to other health services</p> <p>WorkSafe does not allow dietitians to provide referrals to other health services.</p>

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How much will WorkSafe pay?

WorkSafe will pay the reasonable costs of dietetic services, as detailed in WorkSafe's *Dietetic Services Fee Schedule*, which can be found at worksafe.vic.gov.au/hcp

What WorkSafe will pay for

WorkSafe will pay for the reasonable costs of dietetic services that meet all of the following criteria:

✓	Treatment is for a work-related injury or illness
✓	The provider is currently registered as a dietitian with WorkSafe
✓	A medical practitioner has provided a referral for treatment
✓	A medical practitioner reviews the service regularly
✓	Following the provision of 10 services, any further services remain subject to regular review by the medical practitioner. A further course of treatment may be undertaken if the service can be shown to improve the injured worker's function in the rehabilitation and return to work process.

What WorkSafe will not pay for

X	Weight loss programs or food replacement services WorkSafe will not pay for weight loss programs or food/meal replacement services, for example home delivered meal services such as 'Lite & Easy' or weight loss programs such as 'Weight Watchers' or 'Jenny Craig'.
X	Non-attendance/cancellation WorkSafe will not pay for appointments where injured workers cancel or do not attend.
X	Telephone conversations WorkSafe will not pay for telephone consultations or conversations, either to the injured worker or other related parties (such as the employer, WorkSafe, WorkSafe Agents, self-insurers or other healthcare professionals).
X	More than one consultation on the same day WorkSafe will not pay for more than one dietetic consultation provided on the same day to the same injured worker.
X	Provision of more than one allied health service on the same day Where a dietitian is registered with WorkSafe for more than one allied health service (for example, dietetics and remedial massage), WorkSafe will not pay for provision of more than one service type to an injured worker on the same day.

Need more information?

Contact the WorkSafe Advisory Service on freecall 1800 136 089 or email info@worksafe.vic.gov.au, or visit worksafe.vic.gov.au

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WorkSafe Victoria

Advisory Service

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Email.....info@worksafe.vic.gov.au

Head Office

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Melbourne 3000

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Toll-free.....1800 136 089
Website.....worksafe.vic.gov.au

Local Offices

Ballarat.....03 5338 4444
Bendigo.....03 5443 8866
Dandenong.....03 8792 9000
Geelong.....03 5226 1200
Melbourne
(628 Bourke Street)...03 9941 0558
Mildura.....03 5021 4001
Mulgrave.....03 9565 9444
Preston.....03 9485 4555
Shepparton.....03 5831 8260
Traralgon.....03 5174 8900
Wangaratta.....03 5721 8588
Warrnambool.....03 5564 3200

WorkSafe Agents

ALLIANZ Workers' Compensation (Vic) Limited

Level 26, 570 Bourke Street,
Melbourne 3000
Ph: (03) 9234 3800
Fax: (03) 9234 3760
Freecall 1800 240 335

GIO Workers' Compensation (Victoria) Ltd

Level 14, 447 Collins Street,
Melbourne 3000
Ph: (03) 9860 3555
Fax: (03) 9820 5840
Freecall 1800 817 969

Cambridge Integrated Services Victoria Pty Ltd

Level 10, 390 La Trobe Street,
Melbourne 3000
Ph: (03) 9947 3000
Fax: (03) 9947 3005
Freecall 1800 801 070

QBE Workers Compensation (Vic) Limited

Level 8, 628 Bourke Street,
Melbourne 3000
Ph: (03) 9246 2444
Fax: (03) 9246 2400
Freecall 1800 817 820

Gallagher Bassett Workers Compensation Vic Pty Ltd

Ground Floor, 50 Queen Street,
Melbourne 3000
Ph: (03) 9297 9000
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Freecall 1800 774 377

CGU Workers Compensation (Vic) Limited

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