

## Occupational Therapy Services

Effective as at 1 July 2009, WorkSafe Victoria (WorkSafe) will pay up to a maximum amount for the following categories of the service:

Item Number	Service Description	Maximum Payment Rate
OT101	Group Consultation	\$23.55
OT400	Workplace Assessment (maximum 3 hours)	\$130.30 p/h
OT600	Initial Standard Consultation < 1 hour	\$49.20
OT601	Initial Comprehensive Consultation > 1 hour	\$89.75
OT602R	Standard Consultation < 30 mins	\$39.15
OT602H	Standard Consultation < 30 mins - Home, Hospital, Work	\$57.85
OT604R	Extended Consultation 30 - 45 mins	\$59.15
OT604H	Extended Consultation 30 - 45 mins - Home, Hospital, Work	\$78.25
OT606R	Prolonged Consultation > 45 mins	\$78.25
OT606H	Prolonged Consultation > 45 mins - Home, Hospital, Work	\$99.70
OT608	Driver Assessment (maximum 5 hours - May only be provided by Vic Roads Accredited OT)	\$95.15 p/h
OT610	Equipment Prescription (maximum 3 hours)	\$78.30 p/h
ADL001	ADL Assessment - GP Referred (maximum 4 hours)	\$99.70 p/h
MX36	ADL Assessment - Insurer Requested (maximum 5 hours)	\$99.70 p/h

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**Feldenkrais services**

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FK708	Individual Consultation	\$88.25
FK808	Group Session	\$20.45

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**GST**

Amounts published have not taken into account that GST may apply to certain services. Where deemed appropriate by WorkSafe, an amount taking into account GST will be added to the listed amount.

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# Occupational Therapists

## Who can provide occupational therapy services to injured workers?

WorkSafe Victoria (WorkSafe), will only pay for occupational therapy services by healthcare professionals who are:

✓	registered by WorkSafe to provide occupational therapy services
✓	able to show proof of eligibility for full membership of The Australian Association for Occupational Therapists (OT Australia) or relevant tertiary qualifications, and
✓	able to provide evidence of current professional indemnity insurance. Further information on WorkSafe's required level of professional indemnity insurance can be found on WorkSafe's <i>Service Provider Registration Application for Medical and Allied Health Services</i> at <a href="http://worksafe.vic.gov.au/hcpforms">worksafe.vic.gov.au/hcpforms</a>

## Referral requirements

✓	<p><b>A medical practitioner must provide a referral for occupational therapy services prior to commencement of treatment</b></p> <p>WorkSafe considers occupational therapy to be a referred service. A referral from a medical practitioner must therefore be provided.</p> <p>Referred services include all approved health services with the exception of medical, chiropractic, physiotherapy, osteopathic, optometry, dental and podiatry services.</p>
✓	<p><b>Each referral covers a maximum of 10 services</b></p> <p>Following the provision of 10 services, the injured worker's progress and outcomes should be reviewed by a medical practitioner. If subsequent services are required a further referral must be provided.</p>
X	<p><b>No referral to other health services</b></p> <p>WorkSafe does not allow occupational therapists to provide referrals to other health services.</p>

## How much will WorkSafe pay?

WorkSafe will pay the reasonable costs of occupational therapy services, as detailed in WorkSafe's *Occupational Therapy Services Fee Schedule*, which can be found at [worksafe.vic.gov.au/hcp](http://worksafe.vic.gov.au/hcp)

## What WorkSafe will pay for

WorkSafe will pay for the reasonable costs of occupational therapy services that meet all of the following criteria:

✓	<b>Treatment is for a work-related injury or illness</b>
✓	<b>The provider is registered as an occupational therapist with WorkSafe</b>
✓	<b>A medical practitioner has provided a referral for treatment</b>
✓	<b>A medical practitioner reviews the service regularly</b> Following the provision of 10 services, any further services remain subject to regular review by the medical practitioner. A further course of treatment may be undertaken if the service can be shown to improve the worker's function in the rehabilitation and return to work process.

## What WorkSafe will not pay for

X	<b>Non-attendance/cancellation</b> WorkSafe will not pay for appointments where injured workers cancel or do not attend.
X	<b>Telephone conversations</b> WorkSafe will not pay for telephone consultations or conversations, either to the injured worker or other related parties (such as the employer, WorkSafe, WorkSafe Agents, self-insurers or other healthcare professionals).
X	<b>More than one consultation on the same day</b> WorkSafe will not pay for more than one occupational therapy service on the same day to the same injured worker.
X	<b>Provision of more than one allied health service on the same day</b> Where an occupational therapist is registered with WorkSafe for more than one allied health service (for example, occupational therapy and remedial massage), WorkSafe will not pay for provision of more than one service type to an injured worker on the same day.

## Household help assessments

Any occupational therapist wishing to conduct household help assessments must either attend a WorkSafe training session or complete WorkSafe's on-line training. An occupational therapist may not invoice WorkSafe using items codes ADL001 or MX36 without having completed this training. The on-line training can be found at [worksafe.vic.gov.au/hcp](http://worksafe.vic.gov.au/hcp)

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## What approvals are required for aids and appliances?

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WorkSafe will pay the reasonable costs of aids and appliances which are:

✓	<b>Directly related to a work-related injury or illness</b>
✓	<b>Provided on the request of a medical practitioner</b> The original GP referral should suffice where occupational therapists provide items that are incidental to treatment or form part of the treatment (such as exercise putty, foam tubing, silicon gel, Coban, cutlery build ups etc). A GP referral will be required for all other aids and appliances.
✓	<b>Approved by the Agent prior to purchase</b> (For items priced above \$50)

## Need more information?

Contact the WorkSafe Advisory Service on freecall 1800 136 089 or email [info@worksafe.vic.gov.au](mailto:info@worksafe.vic.gov.au), or visit [worksafe.vic.gov.au](http://worksafe.vic.gov.au)

## WorkSafe Victoria

### Advisory Service

222 Exhibition Street  
Melbourne 3000

Phone.....03 9641 1444  
Toll-free.....1800 136 089  
Email.....info@worksafe.vic.gov.au

### Head Office

222 Exhibition Street  
Melbourne 3000

Phone.....03 9641 1555  
Toll-free.....1800 136 089  
Website.....worksafe.vic.gov.au

### Local Offices

Ballarat.....03 5338 4444  
Bendigo.....03 5443 8866  
Dandenong.....03 8792 9000  
Geelong.....03 5226 1200  
Melbourne  
(628 Bourke Street)...03 9941 0558  
Mildura.....03 5021 4001  
Mulgrave.....03 9565 9444  
Preston.....03 9485 4555  
Shepparton.....03 5831 8260  
Traralgon.....03 5174 8900  
Wangaratta.....03 5721 8588  
Warrnambool.....03 5564 3200

## WorkSafe Agents

### ALLIANZ Workers' Compensation (Vic) Limited

Level 26, 570 Bourke Street,  
Melbourne 3000  
Ph: (03) 9234 3800  
Fax: (03) 9234 3760  
Freecall 1800 240 335

### GIO Workers' Compensation (Victoria) Ltd

Level 14, 447 Collins Street,  
Melbourne 3000  
Ph: (03) 9860 3555  
Fax: (03) 9820 5840  
Freecall 1800 817 969

### Cambridge Integrated Services Victoria Pty Ltd

Level 10, 390 La Trobe Street,  
Melbourne 3000  
Ph: (03) 9947 3000  
Fax: (03) 9947 3005  
Freecall 1800 801 070

### QBE Workers Compensation (Vic) Limited

Level 8, 628 Bourke Street,  
Melbourne 3000  
Ph: (03) 9246 2444  
Fax: (03) 9246 2400  
Freecall 1800 817 820

### Gallagher Bassett Workers Compensation Vic Pty Ltd

Ground Floor, 50 Queen Street,  
Melbourne 3000  
Ph: (03) 9297 9000  
Fax: (03) 9297 9010  
Freecall 1800 774 377

### CGU Workers Compensation (Vic) Limited

181 William Street,  
Melbourne 3000  
Ph: (03) 8630 1000  
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